



YCK CLUB ACCESSIBILITY INFORMATION

Name of Club	York City Knights RLFC
Name of Stadium	Bootham Crescent
Stadium Address including postcode	Bootham Crescent, York, YO30 7AQ
Contact telephone numbers	01904 876850
Disabled Supporters Liaison Officer <i>(Name and contact details)</i>	Zillah Ingledew York City Knights York St John University Sports Park Haxby Rd York YO31 8TA

Purchasing tickets

How are tickets purchased and distributed to home and away disabled supporters e.g. (credit card, Email, postal, telephone, ticket office collection)	Tickets can be purchased in advance through the club website: www.yorkcityknights.com or by contacting the office 01904 876850 where tickets can either be posted or made available for collection on the day. Tickets are also available on the matchday through the club shop or through the turnstiles.
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Accessible parking

Number of accessible parking spaces – home and away supporters	There are a total of 3 accessible parking spaces available on site of the 27 within the ground.
Proximity of parking area to accessible seating area	Parking is approximately 30m from the seating area.
Policy for allocation of parking spaces for home and away supporters (recommended 30% allocated to away supporters)	We allocate 2 spaces for home fans and 1 for away although we do try to accommodate people where possible.



Accessible seating

Number of wheelchair spaces – home and away supporters	There are 22 wheelchair accessible spaces available within the ground.
Location of wheelchair spaces – home and away supporters (are they under cover /are there unobstructed views?)	The designated area for home and away disabled supporters at Bootham Crescent is located adjacent to the Main Stand and Enclosure, close to the pitch, and under cover. It is also accessible to nearby disabled toilets and catering facilities.
Policy for allocation of accessible seating for home and away supporters (recommendation is 30% for away supporters)	Seating can be reserved for individuals based on their need if notified in advance. The provision of home and away supporters is treated equally.
Location of carer seats (adjacent, behind, in front)	Carer seats are alongside the accessible seats
Number of seats for ambulant disabled home and away supporters	Seating can be reserved for individuals based on their need if notified in advance. The provision for home and away supporters is treated equally.
Location of ambulant disabled seating	The ambulant disabled seating is within the main stand.
Can you access refreshment areas from the accessible seating areas / do you have alternative arrangements for provision of refreshments	There is access to concession stands directly from the accessible seating areas.
Indicate Boxes and hospitality areas that are accessible to disabled supporters	Unfortunately the Boxes and Hospitality areas at Bootham Crescent are not accessible.
Location and proximity of accessible toilets to accessible seating areas	The accessible toilets are directly accessible from the main stand.



Additional services

Do you have an induction loop / text line service for deaf supporters	Unfortunately we do not offer a loop or text line service.
Do you offer audio commentary (indicate number of headsets and if location of seats if fixed)	Unfortunately we do not offer an audio commentary service.
Do you welcome assistance dogs?	With prior notice we are able to welcome and accommodate assistance dogs.
Do you have dedicated disability stewards/volunteers on match days	Although we do not have a dedicated steward or volunteer on matchdays if notified this can be provided.
Do you offer any other services for disabled spectators (i.e. accessible transport for your fans travelling to away games, Never Watch Alone, etc)	At present we do not offer any additional services for disabled spectators.
Do you have a Disabled Supporters Association (please provide their name and contact details)	Currently there is no YCK Disabled Supporters Association.