



## YCK CLUB ACCESSIBILITY INFORMATION

<b>Name of Club</b>	York City Knights RLFC
<b>Name of Stadium</b>	LNER Community Stadium
<b>Stadium Address including postcode</b>	LNER Community Stadium, Kathryn Avenue, York, YO32 9AF
<b>Contact telephone numbers</b>	01904 876850
<b>Disabled Supporters Liaison Officer</b> <i>(Name and contact details)</i>	Zillah Ingledew York City Knights LNER Community Stadium Kathryn Avenue York YO32 9AF

## Purchasing tickets

How are tickets purchased and distributed to home and away disabled supporters e.g. (credit card, Email, postal, telephone, ticket office collection)	Tickets can be purchased in advance through the club website: <a href="http://www.yorkcityknights.com">www.yorkcityknights.com</a> or by contacting the office 01904 876850 where tickets can either be emailed, posted or made available for collection on the day. Tickets are also available on the matchday online or through the ticketing office.
---	--

## Accessible parking

Number of accessible parking spaces – home and away supporters	There are a total of 7 accessible parking spaces available on site of the 45 within the designated area of the ground.
Proximity of parking area to accessible seating area	Parking is approximately 50m from the seating area. There is a lift to elevated viewing areas.
Policy for allocation of parking spaces for home and away supporters (recommended 30% allocated to away supporters)	We allocate 2 spaces for home fans and 5 for away although we do try to accommodate people where possible.



### Accessible seating

<b>Accessible seating</b>	
Number of wheelchair spaces – home and away supporters	There are 74 wheelchair accessible spaces available within the ground across all stands.
Location of wheelchair spaces – home and away supporters (are they under cover /are there unobstructed views?)	There are designated areas for disabled supporters in each stand at both pitchside and elevated levels. They are undercover and nearby accessible toilets and catering facilities.
Policy for allocation of accessible seating for home and away supporters (recommendation is 30% for away supporters)	Seating can be reserved for individuals based on their need if notified in advance. The provision of home and away supporters is treated equally.
Location of carer seats (adjacent, behind, in front)	Carer seats are alongside the accessible seats
Number of seats for ambulant disabled home and away supporters	Seating can be reserved for individuals based on their need if notified in advance. The provision for home and away supporters is treated equally.
Location of ambulant disabled seating	The ambulant disabled seating is within the main and West stands.
Can you access refreshment areas from the accessible seating areas / do you have alternative arrangements for provision of refreshments	There is access to concession stands directly from the accessible seating areas.
Indicate Boxes and hospitality areas that are accessible to disabled supporters	All boxes and hospitality areas are accessible for disabled supporters.
Location and proximity of accessible toilets to accessible seating areas	The accessible toilets are directly accessible from the allocated seats.



### Additional services

Do you have an induction loop / text line service for deaf supporters	Unfortunately we do not offer a loop or text line service.
Do you offer audio commentary (indicate number of headsets and if location of seats if fixed)	Unfortunately we do not offer an audio commentary service.
Do you welcome assistance dogs?	With prior notice we are able to welcome and accommodate assistance dogs.
Do you have dedicated disability stewards/ volunteers on match days	Although we do not have a dedicated steward or volunteer on matchdays if notified this can be provided.
Do you offer any other services for disabled spectators (i.e. accessible transport for your fans travelling to away games, Never Watch Alone, etc)	At present we do not offer any additional services for disabled spectators.
Do you have a Disabled Supporters Association (please provide their name and contact details)	Currently there is no YCK Disabled Supporters Association.