



## YCK CLUB ACCESSIBILITY INFORMATION

<b>Name of Club</b>	York City Knights RLFC
<b>Name of Stadium</b>	LNER Community Stadium
<b>Stadium Address including postcode</b>	Kathryn Avenue, York, YO32 9AF
<b>Contact telephone numbers</b>	01904 670880
<b>Disabled Supporters Liaison Officer</b> <i>(Name and contact details)</i>	Zillah Ingledew York City Knights LNER Community Stadium Kathryn Avenue York YO32 9AF

### Purchasing tickets

How are tickets purchased and distributed to home and away disabled supporters e.g. (credit card, Email, postal, telephone, ticket office collection)	Tickets can be purchased in advance through the club website: <a href="http://www.yorkcityknights.com">www.yorkcityknights.com</a> or by contacting the office 01904 670880 where tickets can either be posted or made available for collection on the day. Tickets are also available on the matchday through the club shop or through the ticket office.
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### Accessible parking

Number of accessible parking spaces – home and away supporters	There are a total of 7 accessible parking spaces available on site of the 52 within the ground.
Proximity of parking area to accessible seating area	Parking is approximately 50m from the seating area.
Policy for allocation of parking spaces for home and away supporters (recommended 30% allocated to away supporters)	We allocate spaces on a first come first served basis although we do try to accommodate people where possible.



### Accessible seating

Number of wheelchair spaces – home and away supporters	There are 74 wheelchair accessible spaces available within the ground.
Location of wheelchair spaces – home and away supporters (are they under cover /are there unobstructed views?)	The designated area for home and away disabled supporters are at elevated levels in the East & West stands and a pitch side space in the East. They are undercover and close to toilet and catering facilities.
Policy for allocation of accessible seating for home and away supporters (recommendation is 30% for away supporters)	Seating can be reserved for individuals based on their need if notified in advance. The provision of home and away supporters is treated equally.
Location of carer seats (adjacent, behind, in front)	Carer seats are alongside the accessible seats
Number of seats for ambulant disabled home and away supporters	Seating can be reserved for individuals based on their need if notified in advance. The provision for home and away supporters is treated equally.
Location of ambulant disabled seating	The ambulant disabled seating is within the main stand.
Can you access refreshment areas from the accessible seating areas / do you have alternative arrangements for provision of refreshments	There is access to concession stands directly from the accessible seating areas.
Indicate Boxes and hospitality areas that are accessible to disabled supporters	All boxes and hospitality areas are accessible for disabled supporters.
Location and proximity of accessible toilets to accessible seating areas	The accessible toilets are directly accessible from the allocated seats.



### Additional services

Do you have an induction loop / text line service for deaf supporters	Unfortunately we do not offer a loop or text line service.
Do you offer audio commentary (indicate number of headsets and if location of seats if fixed)	Unfortunately we do not offer an audio commentary service.
Do you welcome assistance dogs?	With prior notice we are able to welcome and accommodate assistance dogs.
Do you have dedicated disability stewards/ volunteers on match days	We have specific volunteers on matchdays who have a responsibility to make sure disabled supporters access their seats.
Do you offer any other services for disabled spectators (i.e. accessible transport for your fans travelling to away games, Never Watch Alone, etc)	At present we do not offer any additional services for disabled spectators.
Do you have a Disabled Supporters Association (please provide their name and contact details)	Currently there is no YCK Disabled Supporters Association.